

**IRS A-76 Project Overview
February 2005**

Function	Description	Status/Phase (Award)	Locations	#FTE Affected
Logistics Support	<p>The requirement outlined in the draft RFP, seeks comments from interested prospective Service Providers with the capability to provide and manage a single, national support contract for logistics support services to include warehouse, transportation, and office appliance repair services and other listed tasks at designated campus and satellite locations located throughout the contiguous United States.</p> <p>http://www.irs.gov/opportunities/procurement/article/0,,id=132199,00.html</p>	<p>Preliminary Planning</p> <p>Standard Competition</p>	<ul style="list-style-type: none"> • Andover, MA • Philadelphia, PA • Brookhaven, NY • Atlanta, GA • Covington, KY • Austin, TX • Kansas City, MO • Ogden, UT • Fresno, CA • Memphis, TN • Detroit, MI 	160 FTE
Building Delegations or Operation and Maintenance (O&M) of Delegated Buildings	<p>The objective of this solicitation is to obtain facility operations and preventive maintenance and, repair services for buildings, structures, and building equipment at U.S. Department of Treasury, Internal Revenue Service (IRS) Campuses in Austin, Texas; Covington, KY; Fresno, CA; and Ogden, UT. Similar services are also required for the IRS Headquarters building in Washington, DC, and the South and East building at the Philadelphia IRS Campus.</p> <p>http://www.irs.gov/opportunities/procurement/article/0,,id=127081,00.html</p>	<p>Acquisition</p> <p>Standard Competition</p>	<ul style="list-style-type: none"> • Covington, KY • Fresno, CA • Austin, TX • Ogden, UT • Philadelphia, PA • Washington, DC (HQ) 	100 FTE
Files Activity	<p>The objective of this solicitation is to obtain Files Activity services consisting of cycle control and servicing, central file control (batching), pulling returns and documents, refilling, and document support.</p> <p>http://www.irs.gov/opportunities/procurement/article/0,,id=127324,00.html</p>	<p>Acquisition</p> <p>Standard Competition</p>	<ul style="list-style-type: none"> • Andover, MA • Chamblee, GA • Austin, TX • Holtsville, NY • Florence, KY • Fresno, CA • Kansas City, MO • Clearfield, UT 	1,067 FTE
Area Distribution Centers (ADC)	<p>ADCs at three locations were responsible for the distribution of IRS tax forms, instructions and publications to taxpayers and internal use documents to IRS employees. On August 4, 2004, the IRS issued an award decision to the Most Efficient Organization which consolidated</p>	<p>Implementation</p> <p>Standard Competition</p>	<ul style="list-style-type: none"> • Bloomington, IL • Rancho Cordova, CA • Richmond, VA 	350 FTE

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	operations to one site, reduced FTE, re-engineered processes and enhanced use of technology.	(MEO)		
Campus Operations	The Campus Operations function is located at the 10 IRS campuses and is responsible for providing the Information Systems (IS) computer operations for the Business Units located at the campuses. On August 5, 2004, the IRS issued an award decision to the Most Efficient Organization which reduced FTE, re-engineered processes and enhanced use of technology.	Implementation Standard Competition (MEO)	<ul style="list-style-type: none"> • Ogden, UT • Atlanta, GA • Brookhaven, NY • Andover, MA • Cincinnati, OH • Fresno, CA • Austin, TX • Memphis, TN • Kansas City, MO • Philadelphia, PA 	350 FTE
Mail Rooms	Mailroom service functions include all aspects of the delivery of mail from full service delivery to mail stop or desktop to self-service mailrooms where customers pick up their own mail. IRS issued an award decision to a preferred provider under Javits Wagner O'Day Act.	Implementation Complete Direct Conversion (NISH)	<ul style="list-style-type: none"> • Denver, CO • Detroit, MI • Plantation, FL • Detroit Computing Center, MI • Houston (Leland), TX • Laguna Niguel, CA • Oklahoma City, OK • San Francisco, CA • Cincinnati, OH • Nashville, TN • Jacksonville, FL • Washington, DC • New Carrollton, MD • Atlanta, GA • Baltimore, MD • Boston, MA • Buffalo, NY • Dallas, TX 	70 FTE

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			<ul style="list-style-type: none"> • Greensboro, NC • Hartford, CT • Houston (Alliance) TX • Indianapolis, IN • Los Angeles, CA • Milwaukee, WI • New Orleans, LA • Oakland, CA • Philadelphia, PA • Phoenix, AZ • Richmond, VA • Chicago, IL • Springfield, NJ • St. Louis, MO • St. Paul, MN 	
Area Distribution Centers (ADC) Toll Free	This function answers toll-free telephone calls from callers who are requesting IRS Forms or Publications, and generates orders for the forms. IRS issued an award decision to a preferred provider under Javits Wagner O'Day Act.	Implementation Complete Direct Conversion (NISH/NTI)	<ul style="list-style-type: none"> • Bloomington, IL • Rancho Cordova, CA • Richmond, VA 	150 FTE
Architects and Engineers	This function provides technical design review, and coordination, primarily for workspace and alteration related projects in IRS occupied space.	Implementation Complete Streamlined (MEO)	<ul style="list-style-type: none"> • Washington, DC and various 	10 FTE